

IMPORTANT: High Voltage Battery Cooling System Draining - Safety Recalls N212343881 and N212345941

Updated Date: Dec 16, 2021 11:30 CT

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS6007
URGENT - DISTRIBUTE IMMEDIATELY

Date: December 16, 2021

Subject: IMPORTANT: High Voltage Battery Cooling System Draining
Safety Recalls N212343881 and N212345941

Models: 2019-2022 Model Year Chevrolet Bolt EV/EUV

To: All General Motors Dealers

We are experiencing an increased number of Chevrolet Bolt EV/EUV high voltage batteries returned under Safety Recall N212343881 and N212345941 where the coolant has not been completely drained from the battery. **Prior to being removed from the vehicle, the high voltage battery must be completely drained of coolant using the Vac-N-Fill Procedure.** *Static draining is not sufficient. Please refer to the Drive Motor Battery Cooling System Draining and Filling in SI (Document ID: 4499122).*

END OF MESSAGE
GLOBAL SAFETY FIELD INVESTIGATIONS